

# Gianluca Palmier - Full Stack Product Engineer

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## SUMMARY

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Full Stack Product Engineer focused on building digital products end to end: chatbots, web platforms, mobile apps, backends and integrations. I work from functional definition and user flows through architecture, development, deployment and production iteration. Experience across digital government, WhatsApp Business API, mobile streaming, applied AI, payments and internal dashboards.

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## EXPERIENCE

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### City Government of Ceres

Full Stack Product Engineer / Full Stack Developer — Hybrid

Ceres, Santa Fe, Argentina

Jan 2021–Present

- Build digital products for municipal modernization, covering functional definition, UX, architecture, frontend, backend, deployment and maintenance.
- Built Ceresito, the city's official WhatsApp chatbot, reaching 1,000+ monthly active users and 20,000+ monthly queries.
- Evolve a legacy Express backend toward NestJS, with domain-based modularization and incremental delivery without interrupting critical services.

### La Max Stream

Mobile Developer (Freelance) – Remote

Apr 2025–Jul 2025

- Developed a cross-platform React Native and Expo app for iOS, Android and Android TV; published it on the Play Store and App Store.
  - Implemented live audio/video streaming, on-demand content, analytics and push notifications.
  - The app reached 100+ downloads during its first month.
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## EDUCATION

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### University Technical Degree in Programming

National Technological University (UTN - FRRA)

Ceres, Santa Fe, Argentina

Jan 2023–Jul 2025

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## CERTIFICATIONS

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### AWS Cloud Foundations

AWS Entrena Argentina

Aug 2025

### XAcademy Angular Bootcamp

Technology With Purpose

Mar 2025

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## PROJECTS

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### Turni

Dec 2025

#### Own product / SaaS

- Own-product MVP for booking and appointment management, designed for businesses that need scheduling, customers, payments and communications in one place.
- Multi-tenant architecture with plan-based rules, Mercado Pago subscriptions, notifications, an admin dashboard and integrations with WhatsApp, email and Google Calendar.
- Stack: Astro, React, TypeScript, Supabase, PostgreSQL, Docker, Tailwind CSS, Mercado Pago, WhatsApp API and Google Calendar API.

### MenteSana

Jan 2025

#### Eureka Program - Santa Fe Province

- Emotional well-being platform validated through a provincial program for teenagers, with emotion tracking and AI-assisted responses.
- Responsible for backend development, data model and OpenAI integration for empathetic and safe responses.
- Stack: React, Vite, Node.js, Express, PostgreSQL, OpenAI API and Docker.

## TECHNICAL SKILLS

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**Product:** discovery, functional definition, user flows, prioritization, technical documentation

**Frontend/Mobile:** React, Next.js, Angular, Astro, React Native, Expo, TypeScript, Tailwind CSS

**Backend/APIs:** Node.js, Express, NestJS, REST APIs, PostgreSQL/MySQL/SQL Server, Redis

**DevOps:** Docker, Vercel/Netlify, AWS, CI/CD

**Integrations:** WhatsApp Business API, OpenAI API, Mercado Pago, Google Calendar API, Firebase

**Languages:** Spanish native - English intermediate technical proficiency

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## SOFT SKILLS

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Product judgment, communication with non-technical users, end-to-end ownership, fast learning, teamwork, adaptability.

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